

GOVERNMENT DEPARTMENTS AND AGENCIES, MOBILE PHONES, PROVIDERS, COST AND AUDITS

2381. Mrs C.L. Edwardes to the Minister for Planning and Infrastructure

For all Agencies and Departments within the portfolio of the Minister, including the Minister's office -

- (a) who is the mobile telephone service provider;
- (b) for each of the financial years 2000/2001, 2001/2002 and 2002/2003, what is the monthly cost of mobile telephone calls; and
- (c) how often are individual mobile telephone accounts audited, to ensure that they are complying with guidelines?

Ms A.J. MacTIERNAN replied:

Ministerial Office

Please refer to the response provided by the Premier for question on notice 2375 of 16th December 2003.

Department of Planning and Infrastructure

- (a) 98% Telstra  
2% Optus and Vodaphone
- (b) 2000/2001 - \$10,845  
2001/2002 - \$13,256  
2002/2003 - \$15,950
- (c) Telecommunications billing reports are sent on a monthly basis to divisional Senior Financial Officers (SFO). These reports provide a breakdown of mobile phone call costs and hardware purchases. The SFO then pass the relevant information on to the manager of each directorate. Managers and SFOs are reminded to look for excessive costs for a service, services not in use (nil call costs) and services belonging to another cost centre. If required, discrepancies are then reported back to the telecommunications administrator for further action.

LandCorp/Armada Redevelopment Authority (ARA)

- (a) Telstra is the mobile service provider.
- (b) The monthly cost of mobile telephone calls is as follows:  
2000/2001 \$1,860  
2001/2002 \$1,735  
2002/2003 \$1,901 (\$891.48 for ARA)
- (c) Individual mobile telephone accounts are audited monthly to ensure that they are complying with guidelines.

Main Roads Western Australia

- (a) The mobile telephone service provider for Main Roads Western Australia is Telstra.
- (b) The monthly cost of mobile telephone calls for the past three financial years is shown in the table below:

MONTH	2000/2001 *	2001/2002 *	2002/2003 *
July	10 126.27	7 833.25	12 797.52
August	8 867.49	13 309.27	13 309.27
September	9 169.00	12 914.85	12 914.85
October	8 038.48	12 859.61	12 859.61
November	10 167.67	15 232.49	15 232.49
December	10 744.73	14 274.24	14 274.24
January	** 10 422.80	16 295.30	13 141.33

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February	13 887.65	* * 13 233.84	13 456.49
March	13 752.51	14 108.11	14 569.53
April	11 429.73	13 243.82	17 169.11
May	7 950.98	12 258.97	16 472.02
June	10 516.29	13 242.31	17 541.91

\* Excludes call costs included in Telstra Mobile Telephone Plans.

\*\* As figures were not available for these two months, an average was calculated over the other eleven months of that financial year.

- (c) All telephone accounts are checked monthly by managers prior to payment.

Public Transport Authority

- (a) Telstra
- (b) 2000/01 on average \$5,215 per month  
2001/02 on average \$12,493 per month  
2002/03 on average \$18,016 per month

Additional Note:

I would advise there has been an increase in mobile telephone costs due to:

- 1) Mobile phones, (x2) being fitted in every railcar.
- 2) The formation of the PTA and the increase in the number of staff.
- 3) The increase in the number of transit guards on the urban train system.
- 4) The requirement to fit car phone kits to all vehicles.
- 5) More use of mobile phones by operational maintenance staff due to greater reliability, and the reduced usage of trunk mobile radio services provided by Telstra (with an appropriate cost saving as a result).

- (c) Reports are made available each month for account auditing.

Armadale Redevelopment Authority

- (a) Telstra
- (b) 00/01 – Nil  
01/02 - Nil  
02/03 - \$74.29 (Monthly Average)
- (c) Monthly

East Perth Redevelopment Authority

- (a) Telstra
- (b) 2000/01 \$5,832 per month  
2001/02 \$6,468 per month  
2002/03 \$8,166 per month
- (c) Annually as part of financial audit process.

Subiaco R.A.

- (a)–(c) N/A (see response for East Perth R.A above).

Midland Redevelopment Authority

- (a) Telstra
- (b) 2000/2001 \$2,776.41 annual cost with a monthly average of \$231.36  
2001/2002 \$2,919.58 annual cost with a monthly average of \$243.29  
2002/2003 \$2,961.48 annual cost with a monthly average of \$246.79

- (c) The Office of the Auditor General audits the MRA's accounts annually while Ernst and Young, our internal auditors, undertake biannual audits.

Albany Port Authority

- (a) Telstra
- (b) 2000/2001 \$367.30  
2001/2002 \$324.86  
2002/2003 \$400.88
- (c) internal monitoring of accounts carried out monthly.

Broome Port Authority

- (a) Telstra
- (b)
- | Year      | Monthly Cost | Annual Cost |
|-----------|--------------|-------------|
| 2000/2001 | \$616        | \$7,386     |
| 2001/2002 | \$528        | \$6,336     |
| 2002/2003 | \$371        | \$4,454     |
- (c) Monthly

Esperance Port Authority

- A. Telstra
- B.
- |         |            |
|---------|------------|
| 2000/01 | \$1,162.25 |
| 2001/02 | \$1,267.50 |
| 2002/03 | \$1,195.83 |
- C. Random Monthly Account checks

Bunbury Port Authority

- A. Telstra
- B.
- |           |                                   |
|-----------|-----------------------------------|
| 2000/2001 | \$391.98 (average cost per month) |
| 2001/2002 | \$394.86 (average cost per month) |
| 2002/2003 | \$388.86 (average cost per month) |
- C. No audit of individual accounts, though monthly bills of the 5 individuals with mobile phones are monitored internally, with further checks being conducted in the event that a monthly total differs greatly from the usual amount.

Dampier Port Authority

- A. Telstra
- B.
- |           |           |
|-----------|-----------|
| 2000/2001 | \$2269.09 |
| 2001/2002 | \$3787.50 |
| 2002/2003 | \$6625.90 |

Additional Note:

2002/2003 - Additional mobile phones purchased for Project Development team for dredging and construction works at the Port. Additional phone activity relates to the increasing level of mobility of Port staff and the lack of alternative land-line connection on the Burrup Peninsula.

- C. Internal monitoring of accounts carried out monthly by the Chief Executive Officer.

Fremantle Port Authority

- (a) Telstra
- (b)
- |           |         |
|-----------|---------|
| 2000/2001 | \$6,524 |
| 2001/2002 | \$6,499 |
| 2002/2003 | \$9,186 |
- (c) Continuously

Geraldton Port Authority

- (a) Telstra

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(b) Monthly Cost of Mobile Telephone Calls

	2000/01	2001/02	2002/03
July	\$ 1,227.98	\$ 1,270.13	\$ 1,305.36
August	\$ 1,490.68	\$ 1,285.71	\$ 2,464.85
September	\$ 1,293.17	\$ 1,288.80	\$ 1,338.78
October	\$ 1,250.69	\$ 1,159.13	\$ 2,108.15
November	\$ 1,587.34	\$ 2,733.15	\$ 2,309.14
December	\$ 1,488.89	\$ 1,840.65	\$ 1,689.48
January	\$ 1,287.95	\$ 1,772.53	\$ 2,381.82
February	\$ 1,105.29	\$ 1,481.79	\$ 2,187.40
March	\$ 1,400.73	\$ 1,714.04	\$ 2,205.01
April	\$ 1,468.53	\$ 1,579.39	\$ 1,809.40
May	\$ 1,239.94	\$ 1,800.23	\$ 2,422.10
June	\$ 1,509.56	\$ 1,557.74	\$ 2,535.19
	\$16,350.75	\$19,483.29	\$24,756.68

(c) As required with individual accounts being scrutinised on a monthly basis.

Port Hedland Port Authority

(a) Telstra

(b) ANALYSIS TELSTRA MOBILE PHONE ACCOUNTS

	2000/2001	2001/2002	2002/2003
Jul-00	397.23	Jul-01 779.46	Jul-02 569.80
Aug-00	303.74	Aug-01 580.65	Aug-02 672.20
Sep-00	375.21	Sep-01 903.23	Sep-02 655.40
Oct-00	408.44	Oct-01 590.33	Oct-02 735.45
Nov-00	456.28	Nov-01 595.44	Nov-02 710.09
Dec-00	528.21	Dec-01 532.94	Dec-02 716.48
Jan-01	425.37	Jan-02 689.28	Jan-03 624.31
Feb-01	420.95	Feb-02 619.45	Feb-03 632.48
Mar-01	501.64	Mar-02 623.70	Mar-03 943.83
Apr-01	578.97	Apr-02 579.57	Apr-03 714.25
May-01	543.08	May-02 666.82	May-03 732.92
Jun-01	461.39	Jun-02 719.95	Jun-03 870.23
	5,400.51	7,880.82	8,577.44

(c) All mobile telephone accounts are reviewed monthly as part of the payment process.